



# DO YOU HAVE A HEART OF GOLD?

## LAUNDRY

**Upon completion will receive uniform with patch, certificate and recognition during in-service.**

10K

- Orientation and Silver Chair Compliant.
- Telephone etiquette completed.
- Customer Service Training 101.
- Skills Check—Handling soiled and clean linen.
- CDIFF Training
- Attendance and Punctuality compliance.
- Dress code policy followed.
- 90-day probationary period complete.

**Upon completion will receive pay increase, patch, certificate and recognition during in-service.**

14K

- Customer Service Training #2
- Cross train with Housekeeping
- Teamwork Training
- Complete Emergency Preparedness Planning Orientation and Walk-through
- Silver Chair Compliant
- Skilled in laundry check offs and keeping closets stocked.
- Positive attitude and neat appearance

**Upon completion will receive pay increase, patch, certificate and recognition during in-service.**

18K

- CPR certified (*Crown Point to provide cost and class.*)
- Cross train with one department head
- Dementia Training
- Infectious Disease Training
- Team Building Training
- Silver Chair Compliant
- Customer Service Training #3
- Advanced Chemical Training

**Upon completion will receive pay increase, seniority status, patch, certificate and recognition.**

24K

- Develop in service related to career and train
- State survey readiness training.
- Task Management Training
- Safety Training
- "Pride in Your Work" in-service
- Silver Chair Compliant
- One year of service at Health Suites complete