



DO YOU HAVE A HEART OF GOLD?

HOUSEKEEPING

Upon completion will receive uniform with patch, certificate and recognition during in-service.

10K

- Orientation and Silver Chair Compliant.
- Telephone etiquette completed.
- Customer Service Training 101.
- Housekeeping check off list.
- Deep cleaning check off list.
- Attendance and Punctuality compliance.
- Dress code policy followed.
- 90-day probationary period complete.

Upon completion will receive pay increase, patch, certificate and recognition during in-service.

14K

- Customer Service Training #2
- Cross train in laundry
- Proper hand washing check off
- CDIFF training
- Teamwork Training
- Complete Emergency Preparedness Planning Orientation and Walk-through
- "Give a tour" training
- Silver Chair Compliant
- Professional appearance and positive attitude

Upon completion will receive pay increase, patch, certificate and recognition during in-service.

18K

- CPR certified (*Crown Point to provide cost and class.*)
- Cross train with one department head
- Dementia Training
- Infectious Disease Training
- Team Building Training
- Silver Chair Compliant
- Customer Service Training #3
- Advanced Chemical Training

Upon completion will receive pay increase, seniority status, patch, certificate and recognition.

24K

- Develop in service related to career and train
- State survey readiness training.
- "Clean is not Enough" training
- Task Management Training
- Safety Training
- Display positive leadership and attitude
- Silver Chair Compliant
- One year of service at Health Suites complete